



MOBILES FOR  
BUSINESS



**Business-class mobile  
with a focus on  
customer service**



# Flip Mobile

## The business-only mobile network with first class customer service

Flip Mobile is a mobile service built exclusively for the UK business market, designed to ensure you get improved coverage for voice and data.

With Flip Mobile your device will empower, not hinder your ability to conduct business.

We have travel bolt-ons that are as flexible as your schedule, a fixed/mobile convergence roadmap that prepares your business for the future and you'll get a network provider with a focus on customer service excellence.



### What makes us different?

- ▶ We own the core systems within the mobile network:
  - we have all the control so you have all the flexibility
  - easier to manage your mobiles
  - make adds/changes more quickly
- ▶ Built for business:
  - 4G as standard
  - business-centric voicemail
  - great range of features designed specifically for business
- ▶ Coverage:
  - access to the biggest data network in the UK
  - access to more than one network from a single SIM
- ▶ A focus on customer service:
  - the same service excellence we already deliver for our other telecom services
- ▶ Fixed/mobile convergence roadmap prepares your business for the future

## Mobile for business

Because we only cater for the business market we understand the challenges you face and we're committed to delivering solutions, tariffs and support that help you focus on your business. We also understand that we need to deliver these solutions on the back of an extensive and reliable network, which is why we've built our own.

We're already one of the UK's largest providers of fixed voice services and applications for thousands of UK businesses, and you can rest assured we have applied the same expertise and experience into making our mobile network and support services business-class and to the highest reliability also.

## Coverage

Being contactable and able to work as normal when you are mobile is key to doing business well, so having the best business mobile network possible is paramount.

With access to the biggest data network available for business in the UK, working on the move won't be a problem. Flip Mobile's MultiNet bolt-on gives you access to more than one network from a single SIM so you can make and receive calls in more places than is possible with a single mobile network. You won't need multiple provider contracts and while your competitors are out of signal and their calls are going through to voicemail, you keep working - making your business more accessible.

## Focus on customer service

Flip is committed to excellence in customer service and support - it's what makes us stand out from our competitors. So with Flip Mobile you get the same first class service we already deliver for our other telecom services. Our UK support teams are co-located so you can always get through to the right person to handle your query, and our teams are experts in both fault resolution and provisioning.

## Flexible tariffs

We offer a range of mobile tariffs including bundled minutes packages or simple pay-as-you-use, single user, shared user and unlimited, as well as a selection of bolt-ons including text, data, international roaming and our unique MultiNet service. Alternatively, we can work with you to find a bespoke package that suits your needs.



## Fixed/mobile convergence roadmap

As both a fixed-line and mobile network operator we can offer highly competitive on-net rates and are in an ideal position to make fixed/mobile convergence and affordable reality for your business.

## Flexible working

Flip Mobile lets you access everything you need to keep working no matter where you are. Our services support access to email, calendar and tasks on the move as well as the internet and your company LAN.

## Business continuity

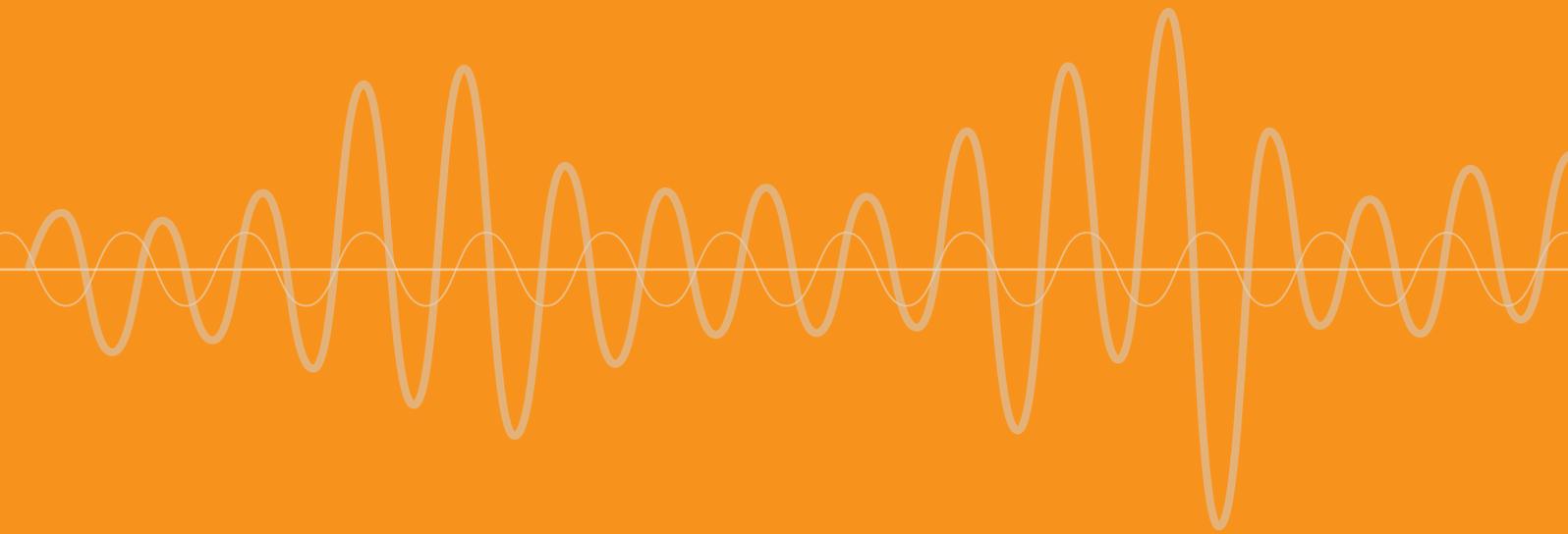
Unexpected events such as snow, floods, strike or roadworks needn't disrupt business. Flip Mobile can easily integrate with your fixed-line infrastructure to become the key form of communication in such an event.

## Business Travel

Flip Mobile can help you control your expenditure when travelling overseas. We have a range of Business Traveller bolt-ons to suit your schedule, reducing the risk of bill shock and unexpected data charges.

## Professional voicemail service

Our reliable, flexible business voicemail platform is a cut above the standard residential voicemail that comes with other networks. Features include extended messages and storage, and flexible and tailored greeting options.



The contents of this brochure are not intended to be contractually binding and shall not vary the terms and conditions under which this service is provided by Flip which shall continue to apply in full.



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Email [sales@flipconnect.co.uk](mailto:sales@flipconnect.co.uk)  
Web [www.flipconnect.co.uk](http://www.flipconnect.co.uk)



We're a certified Carbon Neutral\* Company. This means you can demonstrate green credentials yourself. By working with us you have a solution that not only helps the environment but also enables you to become greener and conform to new Government environmental policies.

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