





risk-free broadband

migrations







So you're considering changing your broadband partner - but how do you select the right one? And how can you be sure that the migration process won't put your customers' services at risk?

Today's partner needs to offer a professional, UK-based business support team who are available 24/7 and who recognise the importance of your call. When you consider how well your current partner has performed can you say they've reacted to issues as effectively or as quickly as you and your customers would have liked? Don't forget, how you deal with a service issue is precisely what your customer will remember when your competitors start to flirt with them.

Safe, easy migrations

Flip has developed a simple and reliable methodology that eliminates the risks associated with moving your customers' circuits. This means that you'll receive the service you and your customers deserve, without the worries often associated with migration.

A history of success

We've successfully migrated thousands of broadband circuits. Our success has largely been down to building strong personal relationships at every level and, not surprisingly, clear communications. Helping you to manage your migration starts with a visit from our specialist team to meet you and get to know what you're trying to achieve for your business and more importantly, for your customers.

We'll review your circuit information and generate a price comparison that allows us to suggest the most appropriate products for your customers. Every aspect of a migration, whether small or large, is fully project-managed by our team in collaboration with you. What's more we'll also provide you with any named contacts and DDIs during the process.

Dipping your toe in the water

Choosing Flip means that migrations will only ever take place in a timescale that is defined by you. We'll never tell you what to do, which means you can migrate as many or as few circuits as you like, when you like.

