



Connectivity Name

iStream

Description

iStream is a revolutionary broadband service designed specifically for the delivery of high quality voice data on an IP Telephony service

Features & Benefits

Provides assurances on the amount of voice channels per broadband connection and comes with Enhanced Care which gives priority resolution time

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iStream is a revolutionary broadband service designed specifically for the delivery of high quality voice data on an IP Telephony service.

The voice broadband service provides an assured, optimised access circuit solely used for the transmission of Flip Connect telephone communications and provides a Service Level agreement on the number of voice channels over a broadband circuit without loss of quality.

iStream and Quality of Service

iStream Quality of Service (QoS) is designed to deliver guaranteed IP Telephony and eliminating the factors that have otherwise plagued quality assurance. We offer VoIP QoS mechanisms with our service ensuring the smoothest transition of voice data, and peace of mind for you.

Flip Connect Enhanced Care

For added peace of mind, Flip Connect offers Enhanced Care to the service level agreement. If your business does experience a fault with the service Flip Connect can guarantee a fault response time as well making your call a priority.



iStream Packages

iStream is offered in separate sized packages to fit with your communication needs and based on the number of concurrent calls you would require at any single point.

- **iStream4** Will deliver 4 concurrent calls
- **iStream7** will deliver 7 concurrent calls
- **iStream14*** will deliver 14 concurrent calls

* subject to geographic availability.



iRemote

iRemote has all the product features and SLA benefits of the iStream4 but comes with additional functionality that enables the user to run a single DSL for both data and voice.

-iRemote (services 1 remote worker)

System Requirements | <http://www.flipconnect.co.uk/ip-telephony/system-requirements>

